

# Isle of Wight Reponses (March 2023)

## Security

Heywood Pension Technologies (HPT) has an independent team within its business responsible for security, standards, and compliance.

Chris White is Head of Standards and Compliance, and Simon Taylor is Head of Security. Both positions report to Heywood's Board, via an Audit and Risk Committee.

HPT has a mature Information Security Management System (ISMS), which is ISO 27001 certified. The ISMS is externally audited every six months for compliance with the standard's controls. HPT is also Cyber Essentials accredited, and is currently upgrading this to Cyber Essentials Plus. Copies of the relevant certificates are supplied along with this document.

## Business Continuity and Disaster Recovery

A copy of HPT's Business Continuity Policy is provided with this document. This Policy outlines HPT's standards and guidelines which will ensure business resilience and appropriate risk management.

HPT has a Business Continuity Plan (BCP), which details processes and procedures necessary to restore critical business functions in the event of an unplanned disaster. These disasters could include natural disasters, cyberattacks, service outages, or other potential threats. HPT is unable to supply a full copy of the BCP, as it contains both confidential and personal information. However, a redacted copy is provided with this document as evidence that it exists.

HPT has a Disaster Recovery Policy, which is supplied with this document.

## Cyber Security Review

HPT's product portfolio and IT infrastructure is regularly tested for vulnerabilities by a leading cyber security consultancy, who are CREST, ASSURE, CBEST, CSIR, PEN TEST accredited.

A summary of the latest tests is supplied with this document.





Certification is conditional on maintaining the required performance standards throughout the certified period of registration  
The British Assessment Bureau, 30 Tower View, Kings Hill, Kent, ME19 4UY

The management system of Certificate Number **231332**  
**Aquila Heywood Ltd**  
Hamilton House, Church Street, Altrincham, Cheshire, WA14 4DR

has been assessed and certified as meeting the requirements of

## ISO 27001:2013

for the following activities

The sales and marketing, customer management, supply, implementation, development, enhancement, support, hosting and customer operational management of the Life and Pension systems products and services provided by Aquila Heywood, the provision of data screening, cleansing and validation services through ATMOS organisation and data management services via i-Connect to clients in the United Kingdom. The management of security encompasses all areas within the technical and physical boundaries as stated in the information security management system policy. Organisations offices define the physical boundary of the environmental management system.

This is in accordance with the Statement of Applicability **Version 3, dated 01-10-2021.**

Further clarifications regarding the scope of this certificate and the applicability of requirements may be obtained by consulting the certifier.



8289



Valid from  
**Initial Certification: 20 December 2011**  
**Latest Issue: 25 April 2022**  
**Expiry Date: 19 December 2023**  
subject to annual assessments

Authorised by

A handwritten signature in black ink, appearing to read "Mike Tims".

Mike Tims  
Chief Executive Officer

# [www.british-assessment.co.uk](http://www.british-assessment.co.uk)

Certificate issued by Amtivo Group Limited, trading as British Assessment Bureau

To confirm the 'Live Status' of this certificate please use the 'Certificate Verification' tool located at [www.british-assessment.co.uk](http://www.british-assessment.co.uk)



# CERTIFICATE OF ASSURANCE

Aquilaheywood Limited, which is a company group. Other companies in the Aquilaheywood group includes Heywood Limited (t/as Heywood Pension Technologies), ATMOS, and i-Connect. All companies share the same administrative offices, technical staff, and IT infrastructure.

Hamilton House, Church Street, Altrincham, WA14 4DR

## COMPLIES WITH THE REQUIREMENTS OF THE CYBER ESSENTIALS SCHEME

**NAME OF ASSESSOR :** Gary Weller (Ascentor)

**CERTIFICATE NUMBER :** IASME-CE-048162

**DATE OF CERTIFICATION :** 2022-08-11

**PROFILE VERSION :** Evendine

**RECERTIFICATION DUE :** 2023-08-11

**SCOPE :** Whole Organisation

CERTIFICATION MARK



CERTIFICATION BODY



CYBER ESSENTIALS PARTNER



The Certificate certifies that the organisation was assessed as meeting the Cyber Essentials implementation profile and thus that, at the time of testing, the organisation's ICT defences were assessed as satisfactory against commodity based cyber attack. However, this Certificate does not in any way guarantee that the organisation's defences will remain satisfactory against a cyber attack.